# 4eu+ QUALITY

## THE BASICS

**1 Alliance
7 partners**
building
**1** One
**Co**mprehensive
**Re**search-intensive
**E**uropean
**U**niversity

UNIVERSITÄT HEIDELBERG
ZUKUNFT SEIT 1386

KØBENHAVNS UNIVERSITET

UNIWERSYTET WARSZAWSKI

SORBONNE UNIVERSITÉ

UNIVERZITA KARLOVA

UNIVERSITÉ DE GENÈVE

UNIVERSITÀ DEGLI STUDI DI MILANO
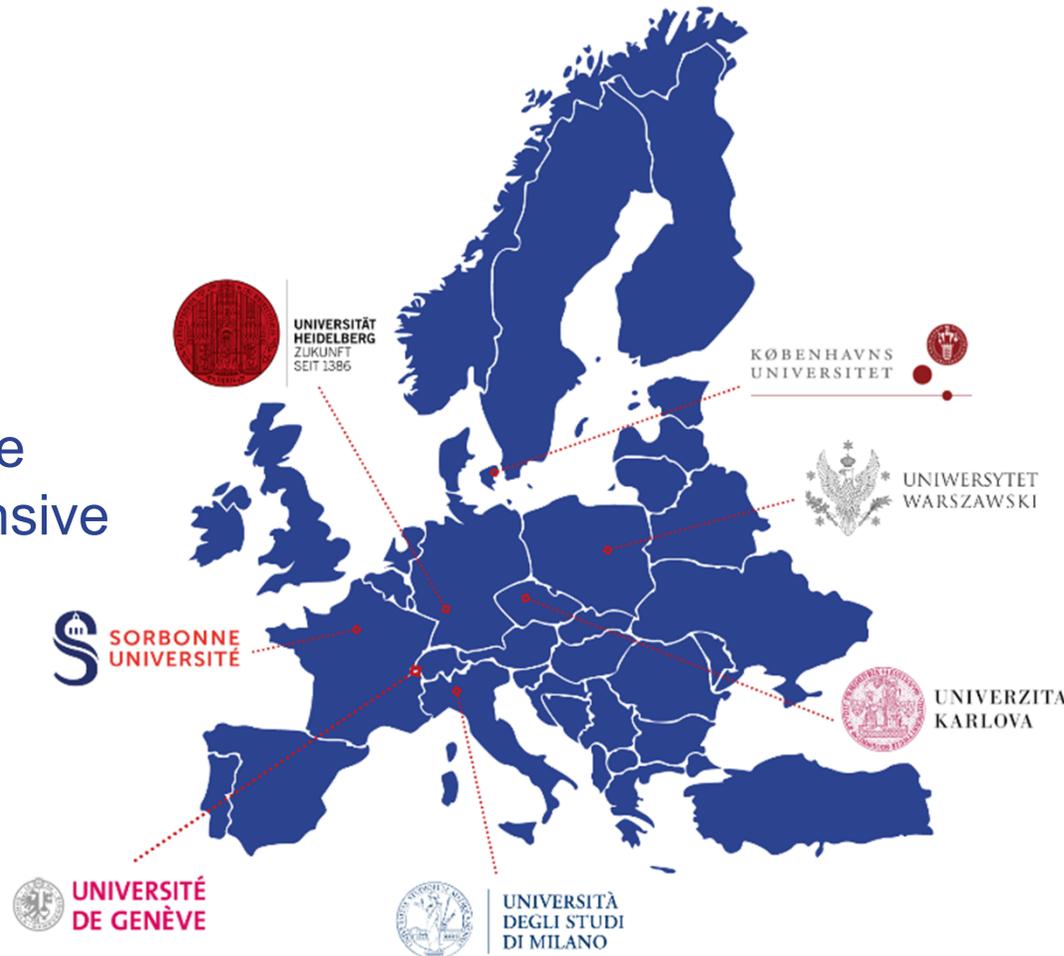
**over 300,000** students & PhD candidates

**nearly 60,000** academic & administrative staff

**legal entity:** 4EU+ Association

HQs in Heidelberg, Germany

**own governance & local offices** at 7 member universities
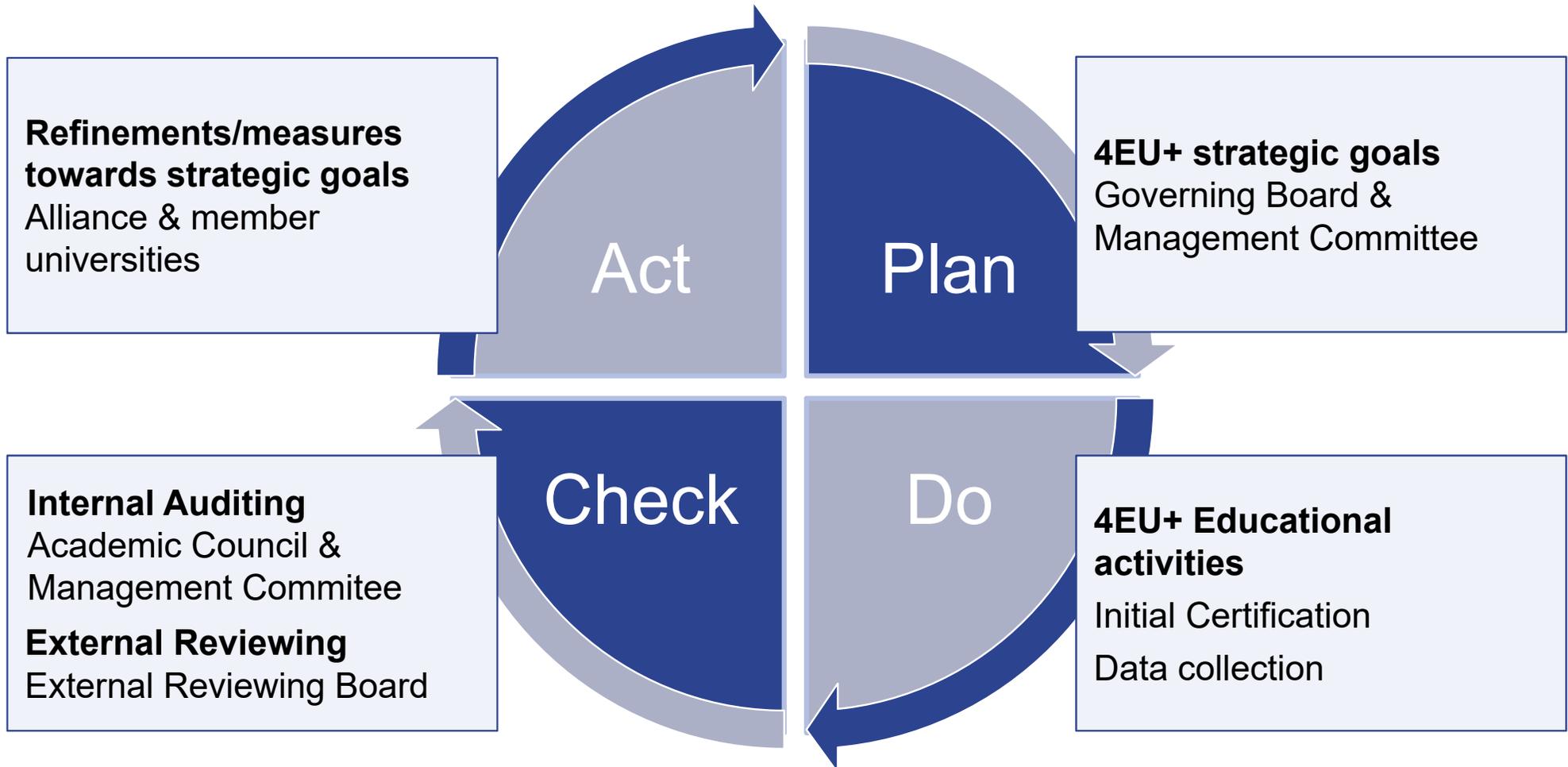
18 Associated Partners

# Quality management on Alliance-level

## What?

- Quality assurance of minimum standards

- Quality enhancement according to quality goals

  ➢ Conceptual Framework: **4EU+QUALITY**

# The basics of 4EU+QUALITY

- Mutual agreement on quality assurance by Rectors

  - Mutual trust in existing QM systems of the members

  - Building on member universities' quality assurance

- EUP1 Deliverable 6.2 adopted by MC

- Coordinated and supported by Alliance Referee for QM

4eu+



**Refinements/measures towards strategic goals**
Alliance & member universities

**4EU+ strategic goals**
Governing Board & Management Committee

Act

Plan

**Internal Auditing**
Academic Council & Management Commitee
**External Reviewing**
External Reviewing Board

Check

Do

**4EU+ Educational activities**
Initial Certification
Data collection

# Components of 4EU+QUALITY

- Initial **certification**

- Internal **auditing**

  - Data collection: surveys & key performance indicators (KPIs)

  - Reporting, evaluation & monitoring

- External **reviewing** of **4EU+QUALITY**

- **Advancement** of quality management system

# Internal auditing & external reviewing: Core Principles

- Quality criteria as minimum standards

- European Standards & Guidelines

- Quality goals following Alliance's vision

- Data-driven

- Dialogue and self-critique

- Stakeholders involvement

- Mutual trust

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